

GENERAL INFORMATION ABOUT THE COMPLEMENTARY HEALTH INSURANCE (CHI)

As of 1 February 2023, the health care expenses of our personnel who benefit from the **Complementary Health Insurance**, the **spouses** of the married, the children of those who have children **who are not yet 24 years old and whose student status continues**, will all be covered by **Axa Insurance Inc. Complementary Health Insurance (CHI)** policy with their acquired rights. **Axa Insurance Inc. CHI Policies** have been activated **as of 1 February 2023** and can be used as of this date.

- Complementary Health Insurance (CHI) is a private health insurance product that provides **employees insured by the Social Security Institution (SGK)** with the opportunity to receive treatment (inpatient and outpatient treatment) in a contracted private hospital, polyclinic, and diagnosis centre.
- One can get a treatment **in private hospitals and doctor's examinations contracted with the institution thanks to CHI (Axa Insurance Inc.)**, only by paying the patient share of 15 TL, which is required by the state and paid to the state.
- **Insured employees and their dependent spouses and children** have the right to get **8** medical examinations **per year**, as well as analysis/laboratory imaging and other diagnostic methods requested by the doctor, **within the scope of health policies individually issued for each of them** for 1 (one) year.
- You can go **only to the contracted institutions (Axa Insurance Inc.)** and see **only the contracted doctors** if you want to benefit from the Complementary Health Insurance; it is sufficient to say your identification number and that you want to receive service “within the scope of CHI policy”.
- Our personnel who benefit from the **Complementary Health Insurance** will be able to view the contracted institutions, the remaining outpatient treatment limits, all assurance and policies in the **AXAFit Mobile application**.
- Please find attached a short introductory slide about the **AXAFit Mobile application**. You can download the **AXAFit Mobile application** to your personal phones and sign up with your identification number after the **Axa Insurance Inc. CHI Policies are activated on 1 February 2023**. It is possible to view all assurances and limits from the certificate, up-to-date contracted institution information, the remaining limits, etc. in the same application.

[Click for a short introductory slide about the AXAFit Mobile application.](#)

- The following services have been added to the insurance policies for the benefit of our personnel eligible for the AXA Complementary Health Insurance (CHI) and their spouses only once (1) a year:
 - Check-up Package,
 - Dental Package,
 - Nutrition Counselling Package,

Psychological Consultation Package, You should make an appointment by calling the Axa Assistance (AXA Partners) Support Services line on 0.212.942.35.71 during working hours (09.00-18.00) on weekdays and get information about the contracted medical facilities for the package you want to benefit from. Axa Assistance directs you to the “relevant medical center for your appointment within the scope of AXA CHI insurance” when you say in which province and district you want to benefit from the services. If you skip this process, your demand will not be covered by the insurance. [Click for more information.](#)

Please contact the Payroll and Personnel Affairs Officer M. Yağmur Kılınc (yagmur.kilinc@yasar.edu.tr) at the Human Resources Department for your questions about **Complementary Health Insurance**.