

## GENERAL INFORMATION ON THE SUPPLEMENTAL HEALTH INSURANCE (SHI)

As of **1 February 2024**, the health care expenses of our personnel who benefit from the **Supplemental Health Insurance**, the **spouses** of the married, their children will all be covered by **Katılım Emeklilik and Hayat Inc. Supplemental Health Insurance (SHI)** policy with their acquired rights. **Katılım Emeklilik and Hayat Inc. SHI Policies** have been activated **as of 1 February 2024** and can be used as of this date.

- Supplemental Health Insurance (SHI) is a private health insurance product that provides **employees insured by the Social Security Institution (SGK)** with the opportunity to receive treatment (inpatient and outpatient treatment) in a contracted private hospital, polyclinic, and diagnosis centre.
- One can get treatment **in private hospitals and doctor's examinations contracted with the institution thanks to SHI (Katılım Emeklilik and Hayat Inc.)**, only by paying the patient share of 15 TL, which is required by the state and paid to the state.
- **Insured employees and their dependent spouses and children** have the right to get **8** medical examinations **per year**, as well as analysis/laboratory imaging and other diagnostic methods requested by the doctor, **within the scope of health policies individually issued for each of them** for 1 (one) year.
- You can go **only to the contracted institutions (Katılım Emeklilik and Hayat Inc.)** and see **only the contracted doctors** if you want to benefit from the Supplemental Health Insurance; it is sufficient to say your identification number and that you want to receive service “within the scope of SHI policy”.
- Our personnel who benefit from the **Supplemental Health Insurance** will be able to view the contracted institutions, the remaining outpatient treatment limits, and all assurance and policies in the **Katılım Sağlık Mobile Application**.
- You can download the **Katılım Sağlık Mobile Application** to your phones and sign up with your identification number after the **Katılım Emeklilik and Hayat Inc. SHI Policies are activated on 1 February 2024**. You can find information about all your assurances, limits, up-to-date contracted institutions, remaining limits, etc. in the same application. You can also see the contracted institutions at the link “<https://network.cgmturkiye.com>”, which belongs to Katılım Emeklilik. (You can search for the contracted institutions in a certain city or town by selecting **Katılım Sağlık** as the **Insurance Company** and **Supplemental Health Insurance** as the **Product**.)
- **The employees whose health expenses are covered by the Katılım Emeklilik and Hayat Inc. Health Insurance (SHI) can also benefit from the following only for themselves and their spouses and only once (1) in a year:**
  - **Check-up Package:** (Medical Evaluation, Chest Radiography (One Side), EKG, Full Blood Count (18 Parameters), Full Urinalysis Test, Sedimentation, Pre-prandial Blood Glucose, Total Cholesterol
  - **Dental Package:** Dental Exam by the Dentist, Dental Scaling, and Dental X-ray

You should contact the Call Centre by dialling **0850 226 0 123** and get an appointment from the nearest contracted institution for the requested package. When you say in which city and town you would like to receive service, the Call Centre will automatically transfer you to “the relevant institution covered by the Katılım Sağlık and Hayat Inc. SHI policy”. If you do not follow these steps, your expenses will not be covered by the insurance.

You can contact M. Yağmur Kılınç ([yagmur.kilinc@yasar.edu.tr](mailto:yagmur.kilinc@yasar.edu.tr)), the Payroll and Personnel Affairs Officer at the Human Resources Department for your questions about **Supplemental Health Insurance**.